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09:00 **REGISTRATION**

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**OPENING OF THE CONFERENCE**  
**Włodzimierz Kiciński**  
Executive VicePresident, Polish Bank Association  
10:00 **Marek Zagórski**  
Minister cyfryzacji

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10:20 **KEY NOTE SPEECH**  
**Brunon Bartkiewicz**, Chairman of the Board, ING Bank

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10:50 An award for the leader in the digitization  
of the banking sector

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## #1 Working locally

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11:00 **DEBATE**  
**Juan de Porras Aguirre**  
Vice President of the Board, Santander Bank Polska  
**Joao Bras Jorge**  
Chairman of the Board, Bank Millennium  
**Mark Loughran**  
General Manager, Microsoft Polska  
**Cezary Stypułkowski**  
Chairman of the Board, mBank

Moderators:  
**Krzysztof Frydrychowicz**, Managing Partner,  
CIONET Polska  
**Bartosz Górczyński**, Managing Partner,  
CIONET Polska

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12:00 **COFFEE BREAK**

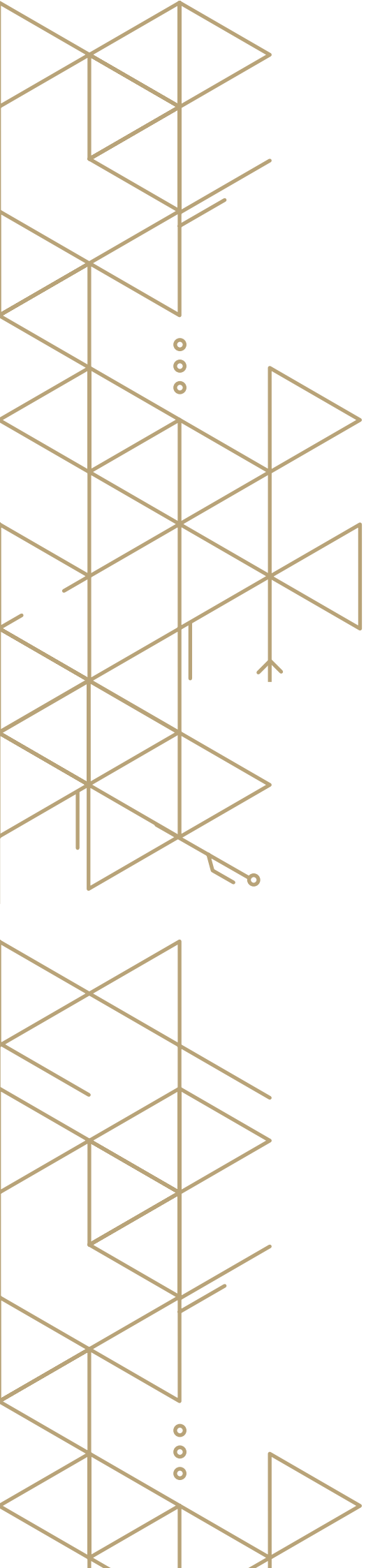
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## #2 Thinking globally

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12:30 **SPECIAL GUEST**  
*Hitachi global approach to social innovations*  
**Jürgen A. Krebs** – CTO, Customer Advocacy & Strategic  
Solutions Central EMEA, Hitachi

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*AI disruption*

Jarosław Królewski, CEO, Synerise

13:00

*Where does the digital trust of customers come from?*

Artur Józefiak, Security Services Director,  
Senior Manager, Accenture

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13:50

**LUNCH**

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## **#3 Strategic tech trends**

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14:45

Moderators:

**Karolina Marzantowicz**

CEE Chief Technology Officer, IBM Polska

**Bartłomiej Nocoń**

Financial Sector Expert

*Tech Trends Review*

**Piotr Marzec**

Google

*The future is quantum*

**Piotr Biskupski**

IBM Q Ambassador, IBM Polska

*The impact of 'customer journey' on banking customer service – bet on 'user experience' and 'product design'!*

**Adam J. Kępa**

Vice President, Head of Growth, ITMAGINATION

*5 things you cannot forget in the era of digital transformation. How to connect water with fire?*

**Robert Głowacki**

Sales Director, Quest-Dystrybucja

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15:45

*Cashless Poland Programme - achievements and challenges*

**Paweł Widawski**, Vice President of the Board,  
The Polska Bezgotówkowa Foundation

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16:30

**SPEECH OF  
PROFESSOR PIOTR PŁOSZAJSKI**

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17:00

End of the congress and the open part of the event

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17:30

Networking

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